Cancellation Policy

In the event Guest wishes to cancel reservation, Travel Insurance, Deposit, and any processing or administrative fees are non-refundable.

The cancellation policy is as follows: *For cancellations made more than 30 days prior to arrival date of reservation, a voucher will be issued in the amount of the deposit (minus $100 cancellation fee) for a future stay within 365 days of the cancelled reservation's departure date. If Guest chose to pay the full amount of booking charges more than 30 days prior to arrival date, a voucher will be issued in the amount of the total booking charges (minus $100 cancellation fee) to be used for a future stay within 365 days of the cancelled reservation's departure date. For cancellations made within 30 days prior to the arrival date of the reservation, Guest shall be responsible to pay the remaining balance due. At the time of cancellation, the remaining balance due will be charged to Guest's credit card on file.*

Cancellations may only be made by Guest named on this Agreement and must be made by phone or email to Owner.

Guests who have purchased Travel Insurance (highly recommended by Owner) must contact insurance agency directly for any reimbursement.